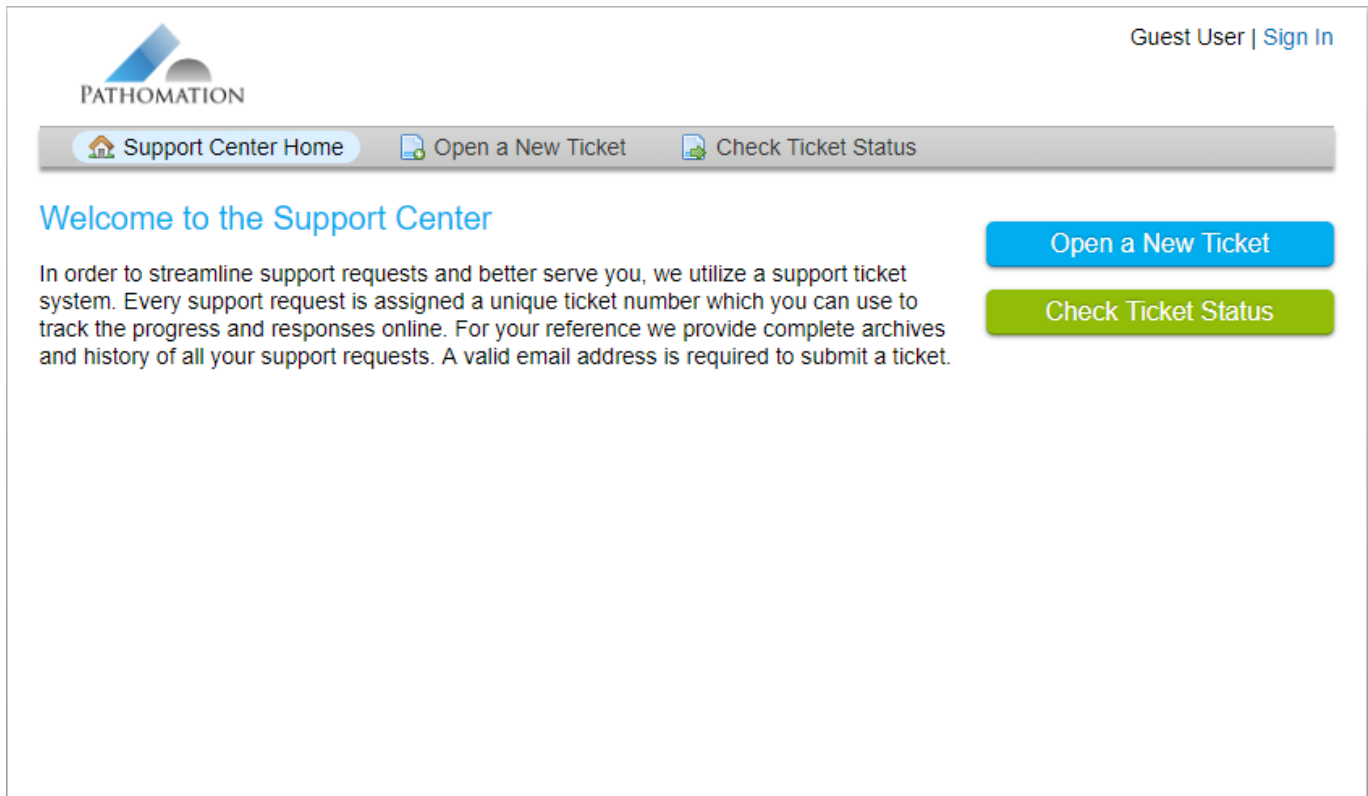


- Click on “Manual” downloads latest version of PMA.transfer manual.
- Click on “Supported file formats” loads a table view of the supported file formats by PMA.transfer.

vendor	extension	compression	brighfield	fluo	zstack
TIFF	.tif, .tiff	JPEG, JPEG2000, LZW, Deflate, Raw, RLE	✓		
JPEG	.jpeg, .jpg	JPEG	✓		
JPEG 2000	.jp2	JPEG2000	✓		
PNG	.png	PNG	✓		
Olympus VSI	.vsi	lossless JPEG, JPEG, Raw	✓	✓	
Olympus WebView	.xml	JPEG	✓		
Ventana / Roche BIF	.bif	JPEG	✓		✓
Hamamatsu VMS	.vms	JPEG	✓		
Hamamatsu NDPI	.ndpi	JPEG	✓	✓	✓
Hamamatsu NDPIS (Image Set)	.ndpis	JPEG	✓	✓	✓
Hamamatsu DICOM	.dcm	JPEG, JPEG2000	✓		
Huron Technologies	.tif	JPEG	✓		
3DHistech MRXS	.mrxs	JPEG, PNG, BMP	✓	✓	✓
Aperio / Leica SVS	.svs	JPEG, JPEG2000	✓	✓	✓
Aperio / Leica AFI (Image Set)	.afi	JPEG, JPEG2000	✓	✓	✓
Aperio / Leica CWS	.cws	JPEG	✓		

- Click on “Helpdesk” redirects to a web interface to create a support ticket.



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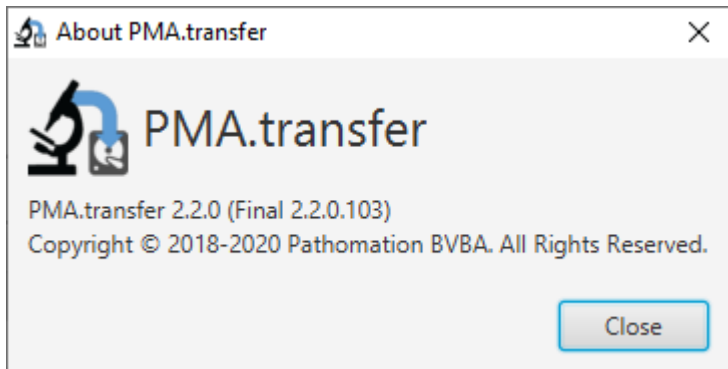
### Welcome to the Support Center

In order to streamline support requests and better serve you, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.

[Open a New Ticket](#)

[Check Ticket Status](#)

- Click on “Log file” opens up the current log file in notepad in addition to log files's location
- Click on “About” pops up an interface regarding general information about PMA.transfer



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Last update: **2020/05/16 05:14**

