

If you experience performance problems like freezing, slow loading of the pages and the slides, tabs not opening, glitches, browser crashing...

PMA.control needs an open connection between the browser and the server site. That means you need multiple **round trips** to and from your servers before the browser starts loading the content.

This roundtrip delay is determined by the quality of your local network (Wi-Fi or Ethernet), local routers, internet provider, location of the servers, traffic volume and network load at a specific time. E.g. If your servers are on the other side of the planet from your client, each round trip is going to be over 500 milliseconds.

The speedtest gives you a good indication if your connection is powerful enough for the use of PMA.control. It measures both the **roundtrip delay** as well as the **download speed**.

From our measurements during past trainings we concluded that for a satisfactory user experience, a maximal **roundtrip delay** of 120 ms and a **download speed** of at least 3-5 Mbps per active browser is needed.

From:
<https://docs.pathomation.com/pathotrainer/> - **Pathotrainer**

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Last update: **2020/07/28 17:13**

